

## Hearts Center Questionnaire May 2006

If you have Microsoft Word then type in your answers and e-mail this modified Word document back to us at [survey@theheartscenter.org](mailto:survey@theheartscenter.org)

Alternatively, print this document and mail it back to us at:

The Hearts Center  
PO Box 277  
Livingston, MT 59047

Please rate the following on the 1 – 5 scale:

**5 = Very Important, 4 = Important, 3 = Slightly Important, 2 = Not Important, 1 = Not Applicable**

1. When I visit [www.heartscenter.org](http://www.heartscenter.org), I am looking for: (Please check one box per row)

	5	4	3	2	1
Live Dictations					
Live Decrees					
Live Rosary					
Archived Dictations					
Printed Prayers and Decrees					
FAQ (Frequently asked questions)					
General teachings on the Ascended Masters and the Great White Brotherhood					
Event Information					
Bookstore					
Latest News					
Forum					
Healing Chalice					
Online tithing					

Other \_\_\_\_\_

2. How did you find out about this site? (Please check all that apply)

Search engine	
Friend	
Web Surfing	
Link from another site	
Other	

If “Other” or “Another link”, please explain:

\_\_\_\_\_

If “Search engine,” what key word or words did you use?

\_\_\_\_\_

3. These areas, if any, need improvement: (Please check one box per row)

**5 = Very Important, 4 = Important, 3 = Slightly Important, 2 = Not Important, 1 = Not Applicable**

	5	4	3	2	1

Live dictations					
Live decrees					
Live Rosary					
Archived dictations					
Printed Prayers and Decrees					
FAQ (Frequently asked questions)					
Event information					
Bookstore					
Latest News					
Forum					
Healing Chalice					
Online tithing					

Other \_\_\_\_\_

4. What difficulties, if any, have you encountered? (Please check one box per row)

**5 = Very Important, 4 = Important, 3 = Slightly Important, 2 = Not Important, 1 = Not Applicable**

	5	4	3	2	1
Could not get on					
Could not pay					
Got cut off more than once					
Couldn't find what I was looking for					
Frustrated – unknown problem					
No error messages during broadcast when there are problems					
Cannot see video / web cam					
Other					

If "Other", please explain:

\_\_\_\_\_

5. When do you most often encounter these difficulties, if any? (Please check one box per row)

**5 = Very Important, 4 = Important, 3 = Slightly Important, 2 = Not Important, 1 = Not Applicable**

	5	4	3	2	1
Dictation					
Music					
Playing decrees					
Services					
Viewing of online video / web cam					
Other					

If "Other", please explain:

\_\_\_\_\_

6. What would make the site easier to use?

Comments: \_\_\_\_\_

7. What kind of connection do you use?

- Dial up
- Broad band
- Wireless
- Cable

8. Do you look forward to web cam images? \_\_\_yes \_\_\_no

Yes/ No \_\_\_\_\_ Comments \_\_\_\_\_

9. Are you familiar with the Forum feature of our website?

Yes/ No \_\_\_\_\_ Comments \_\_\_\_\_

10. What would make the forum more usable and/or valuable?

Comments \_\_\_\_\_

11. Do you plan to come to any of the events listed on the website?

Yes/ No \_\_\_\_\_ Comments \_\_\_\_\_

12. Have you been to any events?

Yes/ No \_\_\_\_\_ Comments \_\_\_\_\_

13. What type of events have you attended in the past year? (Check all that apply)

Conference live	
Conference online	
Weekend event	
Meru University class	
Other	

14. What events would you like to see happen?

Comments \_\_\_\_\_

15. I am interested in these services: (Please check one box per row)

**5 = Very Important, 4 = Important, 3 = Slightly important, 2 = Not Important, 1 = Not Applicable**

	5	4	3	2	1
24/7 broadcasts					
Online chat / discussions					
Healing vacations					
Pilgrimages					
Learning with an online instructor					
Self-paced learning					
Computer based training					
Preparedness training					
Clearance sessions					
Energy balancing					
Foot Zonology					
Other					

If “Other,” please explain:

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16. I am interested in these products: (Please check one box per row)

**5 = Very Important, 4 = Important, 3 = Slightly Important, 2 = Not Important, 1 = Not Applicable**

	5	4	3	2	1
Recorded dictations					
Recorded decrees and prayers					
Recorded rosary					
Videos of pilgrimages					
Printed Heart Streams					
Music					
Video Meditations					
Replays of Meru University classes					
Books					
Information about children					
Statues					
Supplements					
Massage tables					
Fine art					
Art supplies					
Spiritual tools					
Blessed water					
Crystals					
Coral calcium					
Other					

If “Other,” please explain:

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17. I prefer the following format for recordings: (Check all that apply)

DVD for video	
VHS for video	
CD for audio	
MP3 for audio	
Cassette tape for audio	
Other	

If “Other”, please explain:

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18. If you could pay a monthly fee to receive on demand, unbroken, clear, broadcasted services online through your computer 24/7 would you be willing to pay for this?

NOTE: This fee might cover all decree services, morning rosaries, special services. With a webcam connected to your computer you could see the person speaking. There would be additional charges for

MU classes, Quarterly conferences, and special events. However certain broadcasts would be available to you free of cost once the monthly fee was paid. All research into upgrading our technology indicates that we may need to pass on some of these costs to you. However, the upside is that you will be able to hear everything that is broadcast live or recorded on your own timetable by typing in your password any time night or day.

Yes/ No \_\_\_\_\_ Comments \_\_\_\_\_

19. Would you like to receive daily quips from the masters?

Yes/ No \_\_\_\_\_ Comments \_\_\_\_\_

20. Would you like to receive email updates from us?

Yes/ No \_\_\_\_\_ Comments \_\_\_\_\_

Please provide your contact information, and a little information about yourself:

21. What are your three favorite websites and why?

1.

\_\_\_\_\_

2.

\_\_\_\_\_

3.

\_\_\_\_\_

22. Please list your contact information

Country \_\_\_\_\_

Region of country \_\_\_\_\_

Gender \_\_\_\_\_

Age group 0-10 \_\_\_ 11-15 \_\_\_ 16-20 \_\_\_ 20-29 \_\_\_ 30-39 \_\_\_

40-49 \_\_\_ 50-59 \_\_\_ 60 and above \_\_\_\_\_

Email address \_\_\_\_\_

Phone number \_\_\_\_\_

Would you like us to contact you?

Yes/ No \_\_\_\_\_ Comments \_\_\_\_\_

23. What other spiritual organizations are you in contact with?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

24. Do you have any other comments for us?

Yes/ No \_\_\_\_\_ Comments \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_